CURRICULUM VITAE

NORMA LÓPEZ

Nlopez12@luc.edu

EDUCATION

PhD	Loyola University Chicago, School of Education Higher Education Study Abroad: John Felice Rome Center, Roma, Italia	May 2020	
EdM	Harvard University, Graduate School of Education Administration, Planning, and Social Policy	June 1999	
BA	Williams College History Study Abroad: Universidad Autónoma de Guadalajara, Guadalajara, M	June 1995 uadalajara, Guadalajara, Mexico	

ACADEMIC APPOINTMENTS

Assistant Professor, Loyola University Chicago, Chicago, IL Department of Higher Education	2022 to Present
Full Member, Loyola University Chicago, Chicago, IL The Graduate School	2022 to Present
Faculty Fellow, Loyola University Chicago, Chicago, IL The Institute for Racial Justice (IRJ)	2023 to Present
Postdoctoral Scholar, Tufts University, Boston, MA The Institute for Democracy and Higher Education	2021 to 2022
Full-Time Instructor, Northern Illinois University, Dekalb, IL Department of Counseling and Higher Education	2020 to 2021

PUBLICATIONS (* DENOTES GRADUATE STUDENT)

Published (Refereed Journals)

López, N. & *Beltrán, A., & *Paul, A. (In Press). Stand-with vibes: The influence of institutional response to political events on student of color political learning. *American Journal of Education*.

López, N., *Chaidez, C., *Matamoros, D., *Parker, D., & Morgan, D.L. (In Press). Cultivating comunidad: The role of collectivism in Latinx/a/o STEM identity. *Journal of Postsecondary Student Success*.

- **López, N.**, Morgan, D.L., & *Surprise, S. (In Press). Bridging cura: Faculty of color socialization at a Jesuit institution. *The Journal of Catholic Education*.
- **López, N.**, *Pizano, S., & *Padilla-Gaytan, C. (2025). Comunidad primero: Mapping community in Latinx/a/o academic identity development. *Journal of College Student Development*. 66(2), 174-190.
- Nyunt, G., Hutchings, Q., **López, N.,** Dominguez, N., Hernandez, D. I., Santos, K., & Kpodo, F. (2025). "I'm stuck and not sure what the solution is": Navigating higher education environments as racially minoritized higher education and student affairs master's students. *Journal of Diversity in Higher Education*.
- **López, N.** (2023). "Hold up": Linking Collectivism to Critical Consciousness in the Academic Identity Development of Latinx/a/o College Students. *Journal of Latinos and Education*, 1-14. https://www.tandfonline.com/doi/full/10.1080/15348431.2023.2173200
- *Okstad, J.J., *Callais, V.E., **López, N.**, *Ojikutu, F., Morgan, D.L., & *Ghaffar, A.A. (2023). It's in our DNA: Leadership Perspectives on Institutionalizing STEM Success in an Alliance. *Journal of Postsecondary Student Success* 2(2), 57-80. https://doi.org/10.33009/fsop_jpss131390
- **López, N.**, Morgan, D. L., Hutchings, Q. R., & Davis, K. (2022). Revisiting critical STEM interventions: A literature review of STEM organizational learning. *International Journal of STEM Education*, *9*(1), 39. https://doi.org/10.1186/s40594-022-00357-9
- **López, N.** & Morgan, D.L. (2021). Confronting the nameless-faceless: A duoethnography of navigating turnover and early career socialization. *Journal of Organizational Ethnography*, 10(3), 229-243. https://doi.org/10.1108/JOE-03-2021-0012
- Morgan, D.L., Davis, K. & **López**, **N**. (2020). Engineering political fluency: Conceptualizing the political identity development of engineering majors. *Journal for Engineering Education*, 109(1), 107-124. https://doi.org/10.1002/jee.20300

Under Review

- *Callais, V.E., **López, N**., *Okstad, J.J., *Olsen, C., *Parker, D., & Morgan, D.L. Good energy: URM STEM student experience and transfer from 2-year to 4-year institutions (Community College Journal of Research and Practice).
- **López, N.** & *Paul, A. Ask not what your university can do for you: Student of color political learning and engagement at minority-serving and emerging campuses. (The Journal of Higher Education).

In Development

López, N. Methodological mestizaje: Adapting three-dimensional narrative inquiry through a LatCrit paradigm. (Target Journal: International Journal of Qualitative Studies in Education. Submission Target Date: Septebmer 15, 2025).

- **López, N.** & *Surprise, S. Staff experience and perceptions of political climate at minority-serving and emerging campuses. (Target Journal: Journal of Student Affairs Research and Practice. Target Date: September 15, 2025).
- **López, N.**, Morgan, D.L., & *Surprise, S. Teaching democracy: A critical faculty of color perspective on campus sociopolitical climate. (Target Journal: The Review of Higher Education. Target Date: December 15, 2025).
- **López**, N., Chaidez, C., & Matthews, C. Racialized realities: Examining the impact of STEM space on the experiences of Latinx and Black college students. (Data Analysis).
- Matthews, C. & López, N. Building critical consciousness: Exploring STEM spaces that empower Black and Latinx students. (Data Analysis).
- Cho, K.S. & **López**, **N.** Cura for whom: The impact of a care mission on Jesuit campus staff of color. (Data Collection).

Invited Publications, Reports, and Book Chapters

Morgan, D.L., & **López, N.** (2022). Intensifying cracks in the bedrock of academic culture: Examining faculty's connection to profession and community. *Promotion, Tenure, and Advancement through the Lens of 2020: Proceedings of a Workshop–in Brief*, 1–19. https://www.nap.edu/resource/26405/2_The_Impacts_of_2020_on_Faculty_Culture-Morgan Lopez.pdf [Commissioned].

Thomas, N., **López, N**., Morgan, D. L., Gismondi, A., & Callais, V. E. (2022). *Democracy Re/Designed: A conceptual framework for a more equitable, just, and inclusive future*. Institute for Democracy & Higher Education [White Paper].

PRESENTATIONS

Refereed Conference Presentations

- **López, N**. & Morgan, D. L. (2025). Bridging cura: Insights and practical approaches to supporting faculty of color at a Jesuit institution. Session presented at the Focus on Teaching and Learning (FOTL) at Loyola University Chicago.
- **López**, N. & Paul, A. (2025). Ask not what your university can do for you: Student of color political learning and engagement at minority-serving and emerging campuses. [Paper Session]. American Educational Research Association (AERA) conference in Denver, CO.
- **López, N**. & Morgan, D. L. (2024). Bridging cura: Faculty of color socialization at a Jesuit institution. [Paper Session]. Association for the Study of Higher Education (ASHE) conference in Minneapolis, MN.

- **López, N.**, Chaidez, C., Parker, D., & Matamoros, D. (2024). Comunidad: The role of collectivism in Latinx/a/o STEM identity. [Roundtable Session]. American Educational Research Association (AERA) conference in Philadelphia, PA.
- **López, N.**, Pizano, S., & Padilla-Gaytan, C. (2024). Comunidad primero: Mapping community in Latinx/a/o academic identity development. College Student Educators International (ACPA) conference in Chicago, IL.
- Azizova, Z. T., & **López**, **N**. (2023). Theory/ies, methodologies, and knowledge/s of college student agency in pluralistic contexts of development. [Symposium co-organizer]. Association for the Study of Higher Education (ASHE) conference in Minneapolis, MN.
- Nyunt, G., Hutchings, Q., **López, N.** (2023) "I feel stuck": Navigating Racialized Higher Education Environments as BIPOC HESA Master's Students. [Paper Session]. Association for the Study of Higher Education (ASHE) conference in Minneapolis, MN.
- Callais, V.E., **López**, N., Okstad, J.J., Olsen, C., Parker, D., & Morgan, D.L. (2023) Good energy: URM STEM student experience and transfer from 2-year to 4-year institutions. [Paper Session]. Association for the Study of Higher Education (ASHE) conference in Minneapolis, MN.
- Okstad, J.J., Callais, V.E., **López, N,** & Morgan, D.L. (2023). Institutional Barriers: Leadership Perspectives on Institutionalizing STEM Success. [Lightening Session]. American Association of Colleges and Universities (AAC&U) Transforming STEM Higher Education conference in Arlington, VA.
- Morgan, D. L., **López, N.**, Callais, V.E., Okstad, J.J., & Acevedo, M. (2023). The Future of Researcher Socialization: The Pursuit of Truth and the Role of Research Teams. [Symposium]. American Educational Research Association (AERA) conference in Chicago, IL.
- Okstad, J.J., Callais, V.E., **López, N**, Ojikutu, F., Ghaffar, A.A., & Morgan, D.L. (2021). Reciprocal negligence or untapped potential: Leadership perspectives on institutionalizing STEM success in an alliance. [Paper Session]. Association for the Study of Higher Education (ASHE) Annual Conference in San Juan, PR.
- **López, N**. & Morgan, D. L. (2021). Left Behind and Left Out in Academia: A Duoethnography of Navigating Turnover and Early Career Socialization. [Paper Session]. American Educational Research Association (AERA) Annual Conference in Orlando, FL (Virtual).
- **López, N**. (2021). Cuentos, Consejos, and Testimonios: Nuancing LatCrit Methodological Approaches. [Roundtable Session]. American Educational Research Association (AERA) Annual Conference in Orlando, FL (Virtual).

Davis, K., Morgan, D. L., & **López**, **N**. (2020). STEM Mentoring and Practitioner-Based Approaches to Underrepresented Minority (URM) Stem Production. [Paper Session]. American Educational Research Association (AERA) Annual Conference in San Francisco, CA. http://tinyurl.com/wtzucef (Conference cancelled).

López, N. (2019), *The Shadow Beast: The Influence of Critical Consciousness on Resilience Narratives of Latinx/a/o College Students*. [Roundtable Session]. Association for the Study of Higher Education (ASHE) Annual Conference in Portland, OR.

Morgan, D. L., Davis, K., **López, N**., & Hutchings, Q. (2019). *Organizational learning and revisiting critical STEM interventions*. [Paper Session]. Association for the Study of Higher Education (ASHE) Annual Conference in Portland, OR.

Morgan, D. L. & López, N. (2019). Enhancing Teaching & Learning for All: Reconceptualizing the Teaching Assistant Experience. Session presented at the Focus on Teaching and Learning (FOTL) at Loyola University Chicago.

Morgan, D. L., Davis, K. & **López, N**. (2017). Engineering political fluency: Conceptualizing the Political Identity Development of Engineering Majors. [Poster Session]. American Educational Research Association (AERA) Annual Conference in San Antonio, TX.

GRANTS AND SPONSORED RESEARCH ACTIVITY (FUNDED AS PI OR CO-PI \$138,923)

LUC Research Support Grant | \$4,923.60

2025-2026

Principal Investigator

"Teaching democracy: A critical faculty of color perspective on campus sociopolitical climate"

Hank Center Fellowship | \$4,000

2025-2026

Co-Principal Investigator (w/ Dr. Katherine S. Cho)

"Cura for whom: The impact of a care mission on Jesuit campus staff of color"

LUC INSPIRED Microgrant | \$2,000

2023-2024

Co-Principal Investigator (w/ Dr. Channing J. Matthews)

"Exploring STEM spaces that support critical consciousness development for Black and Latinx students"

Grant #2121654

Hank Center Fellowship | \$8,000

2023-2024

Co-Principal Investigator (w/ Dr. Demetri L. Morgan)

"Bridging Cura: Faculty of Color Socialization at a Jesuit Institution"

Lumina Foundation | \$120,000

2023-2024

Co-Principal Investigator (w/ Dr. Demetri L. Morgan)

"Faculty of color: A critical perspective on campus sociopolitical climate"

Lumina Foundation | \$105,000

2022-2023

Postdoctoral Scholar

"Democracy Re/Designed: Examining Higher Education's Role in Educating for a Democracy in Question"

Mellon Foundation | \$500,000

2020-2022

Postdoctoral Scholar

"National Study of Learning, Voting, and Engagement"

National Science Foundation (NSF) | \$280,271

2019-2026

Research Associate

"Louis Stokes STEM Pathways and Research Alliances: The Illinois LSAMP STEM Pathway and Research Alliance (ILSPRA)"

INVITED TALKS & PRESENTATIONS

López, N. (October 2025). Utilizing Pláticas in Practice and Research. Raices Series. [Series Speaker]. College Student Educators International (ACPA) Latinx Network. Virtual.

López, N. (February 2025). Navigating the tenure track: For faculty of color who are grateful. [Keynote Speaker]. Annual Preparing Future Faculty of Color Conference (PPFOC). DeKalb, IL.

López, N. (February 2025). Comunidad Primero: Contextualizing Latinx Identity Development within a Servingness Framework [Platica Series Speaker]. NIU Hispanic Serving Institution Initiatives. DeKalb, IL.

López, N. (June 2024). Care & Community: How higher education can advance its civic mission and student-of-color outcomes. [Professional Development Training]. Higher Learning Commission (HLC). Chicago, IL.

López, N. (August 2024). Care & Community: How higher education can advance its civic mission and student-of-color outcomes. [Professional Development Training: Keynote Speaker]. Chicago City Colleges (CCC). Chicago, IL.

DISSERTATION SUPPORT

Guadalupe Zarco, EdD Student, Loyola University Chicago **Chair**

Carl Cacares, EdD Student, Loyola University Chicago Chair

Annettee Alvarez, EdD Student, Loyola University Chicago Chair

Astrid Beltrán, PhD Student, Loyola University Chicago Chair

Amy Kyhos, PhD Student, Loyola University Chicago Committee Member, August 2025

Stephanie Wilson, EdD Student, Loyola University Chicago Chair, May 2025

Alicia Figueroa, EdD Student, Loyola University Chicago Committee Member, May 2025

Ashley Gisiger, EdD Student, Loyola University Chicago Chair, May 2025

Tatianna Ingram, PhD Student, Loyola University Chicago Committee Member, May 2025

Mason Salazar, PhD Student, Loyola University Chicago Committee Member, May 2025

Cynthia Chaidez, PhD, Loyola University Chicago

Chair, May 2024

Title: The DACA initiative: Transformative organizational change at a school of medicine. **Current Position:** Assistant Professor of Medical Education and Assistant Director of Master of Health Professions Education

Fabiola Rosiles-Duran, PhD, Loyola University Chicago

Chair, May 2024

Title: Latinx parents' community cultural wealth and the influence on first-generation Latina student success.

Current Position: Program Supervisor at Youth Guidance

Karina Castro-Pavón, PhD, Loyola University Chicago

Chair, May 2024

Title: The undocu-competence of college and university websites: A Lonestar state analysis.

Current Position: Researcher at the American Institutes for Research

Victoria Callais, PhD, Loyola University Chicago,

Committee Member, May 2024

Title: The augmented reality of campus ecology: A critical phenomenological approach to understanding racialized digital spaces.

Current Position: Duke University Postdoctoral Scholar

Carlos Ballinas, PhD, Loyola University Chicago

Committee Member, May 2023

Title: An ethnic studies introduction to conscientização: Latinx Studies and its impact on Latino identity development.

Current Position: Business Administrator at Northwestern University

Sandra Pizano, EdD, Northern Illinois University

Committee Member, May 2023

Title: ¡Puedo hacerlo! Latina community college students with aspirations to transfer.

Current Position: Lead Academic Success Advisor at College of Lake County

Cynthia Padilla-Gaytan, EdD, Northern Illinois University

Committee Member, December 2022

Title: A Narrative Inquiry on the Leadership of Latina Women Practitioners in Community

Colleges

Current Position: Director of Student Success at College of Lake County

Lisa Richardson, EdD, Northern Illinois University

Committee Member, May 2021

Title: Can a coach be a college success game-changer? A qualitative case study on the

Connect4Success Program at Waubonsee Community College.

Current Position: Executive Dean for Student Success and Retention at Waubansee

Community College

SERVICE AND PROFESSIONAL AFFILIATIONS

Field Service

Association for the Study of Higher Education (ASHE)

Conference Proposal Reviewer, Discussant, and CEP Volunteer (2022) 2019-Present

ASHE Council for the Advancement of Higher Education Programs (CAHEP)

Secretary

2024-2027

American Educational Research Association (AERA)

Conference Proposal Reviewer and Discussant (2021, 2022) 2019-Present

Journal of College Student Development (JCSD)

Research in Brief Review Board 2022-Present

Referee

Journal of Latinos and Education, Journal for STEM Education Research 2021-Present

Bottom Line Chicago

Board Member 2022-2025

Higher Learning Commission (HLC)

Annual Conference Advisory Committee & Reviewer 2021-2023

Chicago Scholars

Mentor 2025-2027

College Service

Loyola School of Education (SOE)

EdD Program Director 2023-2025

Loyola School of Education (SOE)

Dean's Search Committee 2022-2024

Loyola School of Education (SOE)

Grievance Committee 2023-Present

Professional Affiliations

Student Affairs Administrators in Higher Education (NASPA)

2018-Present

College Student Educators International (ACPA)

2022-Present

HONORS AND AWARDS

	NASPA Emerging Faculty Leader Academy	2024
	NASPA Now Professional In recognition of the NASPA core value of inquiry	2018
	NASPA Doctoral Seminar Participant	2018
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RESEARCH EXPERIENCE

AAC&U, Washington, DC

2022 to Present

Affiliated Scholar, The Institute for Democracy and Higher Education

• Prepare manuscripts for publication on campus climate case studies, specifically related to how campuses closed equity gaps in voting, and on the influence of institutional response to public events on student of color political learning. Funded by the Mellon Foundation

Tufts University, Boston, MA

2021 to 2022

Postdoctoral Fellowship, The Institute for Democracy and Higher Education

- Create protocols and conduct data collection and analysis on campus climate case studies, specifically related to how campuses closed equity gaps in voting. Prepare a manuscript for publication. Funded by the Mellon Foundation
- Contribute to developing a conceptual framework for U.S. higher education that promotes an inclusive and strong democracy. Funded by the Lumina Foundation.

Stanford University, Stanford, CA

2022-2023

Research Fellow for Policy and Governance, Haas Center for Public Service

- Build a literature review matrix to track and organize the literature.
- Conduct a literature review on the pathways of public service, specifically related to policy and governance.

Loyola University Chicago, Chicago, IL

2020 to Present

Postdoctoral Research Associate, The Illinois LSAMP STEM Pathway and Research Alliance (ILSPRA)

National Science Foundation funded grant (#1911341)

- Complete the construction and publication of a publicly accessible version of documents and policy database containing searchable information for all 12 ILSAMP institutions.
- Provide the ILSPRA Research Team with high-level strategic and practical advice to advance the goals and purpose outlined in the Research Team's short and long-term plan.
- Assist in preparing research manuscripts and other written deliverables for dissemination.

Loyola University Chicago, Chicago, IL

2019 to 2020

Research Associate, The Illinois LSAMP STEM Pathway and Research Alliance (ILSPRA) National Science Foundation funded grant (#1911341)

- Conduct literature reviews on organizational learning in STEM interventions and mentoring STEM students.
- Create interview protocols, informed consent forms, and recruiting materials for research conducted on ILSPRA participating programs.
- Participate in ILSPRA conferences to collaborate with program coordinators and collect data.

Loyola University Chicago, Chicago, IL Graduate Research Assistant, Dr. Demetri L. Morgan 2016 to 2019

• Participated in the design, administration, and monitoring of research studies, including, but not limited to, conducting literature reviews, collecting and analyzing data, recruiting and/or interviewing subjects, and preparing and maintaining website materials.

TEACHING EXPERIENCE

Loyola University Chicago, Chicago, IL

September 2022-Present

Assistant Professor, School of Education, Higher Education Program

Program Director, EdD Higher Education

Academic Year 2024- 2025

- RMTD 520 Research Capstone for Doctoral Students
- RMTS 420 Educational Research I: Qualitative Methods
- ELPS 620 Dissertation Research (new prep)
- ELPS 459 Proseminar in Higher Education

Academic Year 2023- 2024

- RMTD 520 Research Capstone for Doctoral Students (new prep)
- ELPS 530 Organization and Governance in Higher Education
- RMTS 420 Educational Research I: Qualitative Methods (new prep)
- ELPS 459 Proseminar in Higher Education

Academic Year 2022- 2023

- ELPS 530 Organization and Governance in Higher Education
- ELPS 430 Curriculum and Pedagogy in Higher Education (new prep)
- ELPS 459 Proseminar in Higher Education (*new prep*)
- ELPS 433 Student Development in Higher Education (*new prep*)

Seattle University, Seattle, WA

January-March 2022

Adjunct Instructor, College of Education, Student Development Administration

- SDAD 5760 Leadership and Governance in Postsecondary Education
 - Synchronous online master's course exploring aspects of organizational theory and academic governance that influence the ways in which colleges and universities operate.

University of Illinois at Chicago, Chicago, IL

May-June 2021

Adjunct Instructor, College of Education, Department of Educational Policy Studies

- EDPS 519 Student Transitions to College
 - Synchronous online master's course in the Urban Higher Education Program that examines how students make the transition to college.

Northern Illinois University, DeKalb, IL

January 2020 to May 2021

Full-Time Instructor, College of Education, Department of Counseling and Higher Education

Spring 2021:

• SCL 100 Foundations of Social Change Leadership

- Asynchronous online undergraduate course introducing students to the theoretical and philosophical foundations of social change leadership.
- HESA 703 Postsecondary Access in Higher Education
 - Hybrid (synchronous and asynchronous) doctoral course investigating postsecondary access from a holistic perspective.
- HESA 501 Student Affairs Administration and Practice
 - Synchronous online master's course studying the organization, history, and practice of student affairs administration.
- HESA 710 Evaluating Higher Education Programs
 - Hybrid (synchronous and asynchronous) doctoral course focusing on basic concepts, approaches, and procedures in the assessment methods of educational programs of higher education.

Fall 2020:

- SCL 100 Foundations of Social Change Leadership
 - o Asynchronous online undergraduate course introducing students to the theoretical and philosophical foundations of social change leadership.
- HESA 704 Strategic Marketing and Enrollment Management
 - o Hybrid (synchronous and asynchronous) doctoral course focusing on recruiting, enrolling, and graduating college students within higher education.
- HESA 771 Legal Aspects in Higher Education
 - Hybrid (synchronous and asynchronous) doctoral course on legal principles, legislation, and court rulings in such areas as employment, dismissal, contracts, tenure, civil rights, due process, student rights, and other issues of concern to higher education administrators.
- HESA 798 Research Seminar in Higher Education
 - Hybrid (synchronous and asynchronous) doctoral course designed for advanced doctoral students interested in planning and conducting research studies in higher education.

Summer 2020:

- HESA 740 Pedagogical Innovations and Student Learning (new prep)
 - Hybrid (synchronous and asynchronous) doctoral course designed to learn about pedagogical theories and practices in higher education settings.
- HESA 700 Cross-Cultural Leadership and Supervision (*new prep*)
 - Hybrid (synchronous and asynchronous) doctoral course investigating global and cultural influences on the manifestations of leadership, specifically focused on identity-conscious supervision.

Spring 2020:

- SCL 100 Social Change Leadership
 - o Asynchronous online undergraduate course introducing students to the theoretical and philosophical foundations of social change leadership.
- SCL 200 Applied Social Change Leadership
 - Asynchronous online undergraduate course focused on social change leadership styles and strategies through the analysis of case studies and social movements.
- HESA 562 Helping Skills for Student Affairs Professionals

- o In-person master's course developing skills in current approaches to interviewing and counseling for student affairs professionals.
- HESA 703 Postsecondary Access in Higher Education
 - o Hybrid (synchronous and asynchronous) doctoral course investigating postsecondary access from a holistic perspective.

Loyola University Chicago, Chicago, IL

2018-2019

Instructor of Record, School of Education and College of Arts and Sciences

- ELPS 459 Organization and Governance in Higher Education.
 - o In-person master's course exploring aspects of organizational theory and academic governance that influence the ways in which colleges and universities operate.
- UNIV 112 Strategies for Learning.
 - o In-person undergraduate course helping students assess their academic skills and become strong, effective learners in college.

Loyola University Chicago, Chicago, IL

2018-2019

Teaching Assistant, School of Education

- ELPS 454 Budget and Finance in Higher Education, Dr. Demetri L. Morgan.
- ELPS 527 Internship in Higher Education, Dr. Demetri L. Morgan.
- ELPS 459 Organization and Governance in Higher Education, Dr. Demetri L. Morgan.

PROFESSIONAL EXPERIENCE

Schuler Scholar Program, Chicago, IL

2012 to 2016

School Director, RTC Medical Prep and Collins High School

- Trained and managed school staff in the delivery of programming to prepare firstgeneration-to-college students to attend selective, private colleges and universities.
- Collected and analyzed data while considering trends in scholar selection and retention.

The University of Chicago, Chicago, IL Academic Adviser, Dean of Students

2006 to 2012

- - Advised over 250 undergraduate students on academic and personal issues and provided foundational career advising; completed detailed notes on all meetings and correspondence and updated degree-program progress.
 - Offered extended support to first-year, commuter, transfer, first-generation to college, and ethnic minority students in dealing with transitional issues.

The University of Chicago, Chicago, IL

2008 to 2011

Resident Head, Undergraduate Student Housing

Resided with and mentored 104 undergraduate students, as well as provided information about campus resources.

• Responded to students in crisis and referred them to appropriate offices for support and follow-up.

The University of Chicago, Chicago, IL Associate Director, College Admissions

2004 to 2006

- Trained full-time professional staff in reading and evaluating applications; Read and evaluated over 900 applications; Made final decisions on over 500 applications.
- Directed the recruitment of underrepresented minorities, resulting in a 20% increase in the number of matriculating students in a two-year time period; Coordinated the invitation and travel arrangements of admitted students of color, including managing a budget of \$65k.

Williams College, Williamstown, MA Assistant Dean, Dean of Students

2001 to 2004

- Served as 24-hour dean-on-call 7-10 weeks during the year and conferred with the security department and health center personnel as necessary.
- Collaborated with various offices to plan the orientation schedule, including managing a budget of over \$70k, and arrival of the first-year class.

Massachusetts Institute of Technology, Cambridge, MA Assistant Director, Student Activities

1999 to 2001

Williams College, Williamstown, MA Assistant Director, Office of Admission

1995 to 1998

SKILLS

Language: Spanish - Heritage Speaker, Advanced Level Reading and Writing

Programs: Dedoose, Nvivo, Adobe, Slate